

COMPLAINT FORM

If you want to submit a complaint regarding the purchased product, you can use the form below by sending it to us by e-mail.

ADDRESSEE:

Canna Wear Sp. z o.o., ul. Heleny Modrzejewskiej 4, 62-020 Swarzędz.

CUSTOMER DATA:

Full name:

Address:

E-mail:

Phone:

Bank account number:

PRZEDMIOT REKLAMACJI:

Product name:

Date of purchase of the product:

Product price: zł

NOTIFICATION OF COMPLAINTS (description of defects and the circumstances of their occurrence):

When the defects were found:

CORRECTIVE ACTIONS / CLAIMER'S REQUEST:

- exchange for a defect-free one,
- defect removal,
- price reduction,
- withdrawal from the contract

.....
.....
Date and signature

Information on the processing of personal data

Your personal data provided in the form will be processed for the purpose of handling the complaint process by CANNAWEAR Sp. z o.o., ul. Juliusza Słowackiego 55 / 1, 60-521 Poznań, Polska, NIP: 7812014964.

Contact in matters related to the processing of personal data is possible at contact@cannawear.store

In connection with the handling of the complaint process, the data may be processed by external entities involved in the handling of this process, such as banks, hosting providers, and an accounting office. The form will be kept for 30 days.

In connection with the processing of personal data contained in the form, you have the following rights: the right to request access to data, rectification, deletion or limitation of processing, as well as the right to submit a complaint to the President of the Office for Personal Data Protection.

Providing data is voluntary, but necessary to handle the complaint process.

SELLER NOTES - DECISION CONCERNING COMPLAINTS

The complaint has been accepted / disapproved for the following reasons:

Date of receipt of the complaint:

Person examining the complaint:

Date of considering the complaint:

Further complaint procedure - information for the customer